



February 16, 2024

Dear [REDACTED],

We are writing to inform you of a security incident involving certain personal information you provided during your employment or application process with Aramark at the Jefferson County Detention Facility in Golden, Colorado. As a precaution, we are providing this notice and outlining some steps you may take to help protect yourself.

What Happened?

On January 19, 2024, we learned that documents containing personal information of certain Aramark applicants and employees were removed from a locked file cabinet and were potentially visible to individuals outside of our office at the Jefferson County Detention Facility. Once the issue was discovered, steps were taken to immediately locate and secure the documents.

What Information Was Involved?

The documents may have included name, social security number, driver's license number, address, and other identifying personal information. You have been identified as an individual whose personal information may have been in the documents, and your information may be at risk.

What We Are Doing

We sincerely regret any inconvenience or concern this incident may cause. Keeping your personal information secure is of the utmost importance to us, and we are working with our client at the Jefferson County Detention Facility to investigate how this happened, in order to prevent this from happening again in the future.

To help protect your identity, we are offering you a complimentary 12-month membership of Experian's® IdentityWorksSM. This product provides you with credit monitoring, identity fraud detection and resolution of identity theft.

To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you enroll by: **May 31, 2024** (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll:
<https://www.experianidworks.com/credit>
- Provide your activation code: [REDACTED]

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at **1-877-890-9332** by **May 31, 2024**. Be prepared to provide engagement number [REDACTED] as proof of eligibility for the identity restoration services by Experian.



What You Can Do

To help protect your personal information, we strongly recommend you take the following steps:

- Enroll in the credit monitoring service that we are offering to you. This will enable you to get alerts about any efforts to use your name and personal information to establish credit and to block that credit from being established if you were not the one who initiated it.
- Carefully review statements sent to you by your bank, credit card company or other financial institutions, as well as government institutions such as the Internal Revenue Service (IRS). You should remain vigilant and continue to monitor your statements for unusual activity going forward. If you see anything you do not understand or that looks suspicious, or if you suspect that any fraudulent transactions have taken place, you should call the institution that issued the statement immediately.
- Regularly obtain your credit report from www.annualcreditreport.com and carefully check for accounts you did not open or for inquiries from creditors you did not initiate. If you see anything you do not understand, call the credit agency immediately. If you find any suspicious activity on your credit reports, call your local police or sheriff's office.
- Please review the enclosed "Information about Identity Theft Protection" reference guide that describes additional steps you may take to help protect yourself, including recommendations by the Federal Trade Commission regarding identity theft protection, and details on how to place a fraud alert or a security freeze on your credit file.

For More Information

If you have any questions or need further information regarding this incident, you may contact us by calling 1-877-224-0411 or sending an email to: privacy@aramark.com.

Again, we are sorry for any inconvenience or concern this event may have caused.

Sincerely,

Aaron V. Skrypski
Vice President & Assistant General Counsel, Privacy & Technology
Aramark



Identify Theft Protection Guide

Recommendations per the Federal Trade Commission:

- Check for any accounts or charges you don't recognize.
- Get your free credit reports from annualcreditreport.com.
- Notify companies of your stolen identity.
- File a claim with your identify theft insurance, if applicable.
- Consider placing a credit freeze . A credit freeze makes it harder for someone to open a new account in your name.
- Place a fraud alert on your credit reports.
- Try to file your taxes early — before a scammer can. Tax identity theft happens when someone uses your Social Security number to get a tax refund or a job. Respond right away to letters from the IRS. Don't believe anyone who calls and says you'll be arrested unless you pay for taxes or debt — even if they have part or all of your Social Security number, or they say they're from the IRS.
- Continue to check your credit reports at annualcreditreport.com . You can order a free report from each of the three credit reporting companies once a year.
- Check with state unemployment office for fraudulent unemployment benefits filed in your name.

Contact information for the three nationwide credit reporting companies is as follows:

- *Equifax*, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-888-378-4329
- *Experian*, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742
- *TransUnion*, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-916-8800

Resources:

- Federal Trade Commission: www.identifytheft.gov
- Credit Reports: www.annualcreditreport.com